

# Terms and Conditions for Rental

## ADDITIONAL DRIVERS

A charge of USD/5.00 per day applies to additional drivers.

## AGE

Minimum age is 18. A charge of USD/10.00 per day applies to renters between 18 and 25.

## CANCELLATION

If your reservation was confirmed directly with MEX Rent a Car by utilizing the reservation call center at 1-866-496-2880, or through the MEX Rent a Car web page at [www.mexrentacar.com](http://www.mexrentacar.com), please use the same source to cancel your reservation. MEX Rent a Car does not charge a cancellation fee, but does request such cancellation notice as soon as travel plans have changed.

If your reservation was confirmed through another provider (booking site, outside source, etc.), please use the MEX Rent a Car web page at [www.mexrentacar.com](http://www.mexrentacar.com). Some providers (booking site, outside source, etc.) may charge for the cancellation of a reservation if not cancelled within a specific time frame. Cancellation of a reservation directly thru MEX Rent a Car when confirmed thru another provider, may not relieve your responsibility with that provider. In order to alleviate such charges (cancellation fee or penalty) check with the provider and cancel the reservation directly with the provider.

## DRIVERS LICENSE

All renters and drivers must present a valid drivers license at the rental counter.

## EQUIPMENT

Children under the age of 4 are required to travel in child seats. There is a charge of USD/5.99 per day for child seats. If the seat is not returned in the same condition, less normal wear and tear as received, a cleaning fee will be assessed. If the seat is damaged a repair or replacement charge will be applied.

GPS units are available for rent at USD/9.99 per day. Please ask for details at time of rental.

## GAS

Vehicles must be returned with the same amount of fuel as at the start of rental to avoid refueling charges.

## GEOGRAPHIC

Vehicles must remain in Mexico. Except those vehicles that are rented on the next states: Sonora, Baja California and Baja California Sur. An extension of the liability charge will apply depending on each state.

US1 \$6.99/USD

USI2 \$13.99/USD

## **HONOR RESERVATIONS**

Reservations will be honored for a period of six hours after the confirmed pick up date and time.

**MULTIPLE or DUPLICATE RESERVATIONS** - If you require multiple vehicles for the same or overlapping time periods, please make sure to use a different name for each reservation, otherwise the duplicate name reservation will automatically be cancelled. MEX Rent a Car will not be responsible for any cancelled reservations.

## **INSURANCE**

Mexico law requires all car rental contracts to include supplemental coverage. You will be required to select one of the following policies at time of rental.

**RLP-Rental liability protection:** Protects you against claims for injury/damage you cause to third persons/their property. It does not cover injury to you or damage to the rented vehicle. Property damage/public liability is included in accordance with law and covers up to MXN/25,000.00 in third party liability protection. An additional credit card approval of USD/20,000.00 for mini cars to full size cars and USD/40,000.00 for SUV's and Van's will be required in addition to the estimated total for the rental.

**NOTE - Cancun (CUN) Quintana Roo State Law** requires an authorization of USD/100,000.00 in addition to the estimated total for the rental.

**RLP is USD/0.00 per day.**

**SLI-Supplemental liability insurance:** Optional supplemental liability insurance is available to extend the coverage of legal liability up to a maximum of MXN/300,000.00 The liability insurance limits the responsibility of the customer over damages it may cause to third parties or properties. An additional credit card approval of USD/600.00 for mini cars to full size cars and USD/1,000.00 for SUV's and Van's will be required in addition to the estimated total for the rental.

**SLI- is USD/14.99 per day.**

**SLI2-Supplemental liability insurance Plus:** Optional supplemental liability insurance is available to extend the coverage of legal liability up to a maximum of MXN/1,000,000.00 The liability insurance limits the responsibility of the customer over damages it may cause to third parties or properties. To purchase this coverage you must have SLI. An additional credit card approval of USD/600.00 for mini cars to full size cars and USD/1,000.00 for SUV's and Van's will be required in addition to the estimated total for the rental.

**SLI2- is USD/7.00 per day.**

**CDW-Collision damage waiver (CDW includes SLI):** Limits the responsibility of the customer over the rented vehicle to a deductible of 10 percent of the car value, in case of accident or theft. Theft, vandalism or damage to parts and accessories are not covered. You will have access to legal assistance if it's necessary. An additional credit card approval of USD/300.00 for mini cars to full size cars and USD/500.00 for SUV's and Van's will be required in addition to the estimated total for the rental.

**CDW- is USD/21.99 per day.**

**FDW-Full damage waiver (FDW includes CDW and SLI):** The client removes all responsibility on

the vehicle in case of accident, but does not cover partial robbery or vandalism (does not apply if under the influence of alcohol or drugs). You will have access to legal assistance if it's necessary. An additional credit card approval of USD/100.00 for mini cars to full size cars and USD/200.00 for SUV's and Van's will be required in addition to the estimated total for the rental.

**FDW- is USD/29.99 per day.**

PAI – Personal accident insurance: You are covered for medical expenses in case of accident in the rented vehicle up to \$40,000 MXN / per occupant or up to the total number of passengers according to the characteristics of the automobile or invoice.

**PAI – is USD/4.99 per day.**

RSA-Roadside Assistance Program: If you purchase our Roadside Service Assistance (RSA) we will waive all, or a portion of, the cost of a roadside assistance service call up to the amount of \$400.00 per incident. You may purchase RSA at \$2.99 per rental day. Benefits include emergency road service towing, winching, jump start, flat tire change, lockout service, and emergency fuel delivery. Some restrictions apply ask for a copy of an RSA brochure at the rental counter.

**RSA- is USD/2.99 per day.**

USI-Liability Insurance in the United States: It cover damage to third parties up to USD / \$ 50,000.00 (liability) and USD / \$ 10,000.00 (medical expenses) \* divided by the number of occupants.

USI or USI2 - USD/6.99 or USD/13.99 per day, depending of Location.

## **ONE-WAY**

One way rentals are available, a drop charge may apply.

## **PAYMENT**

### **DEPOSITS:**

Required deposit is based on the type of protection selected

RLP: An additional credit card approval of USD/20,000.00 for mini cars to full size cars and USD/40,000.00 for SUV's and Van's will be required in addition to the estimated total for the rental.

SLI: An additional credit card approval of USD/600.00 for mini cars to full size cars and USD/1,000.00 for SUV's and Van's will be required in addition to the estimated total for the rental.

CDW: An additional credit card approval of USD/300.00 for mini cars to full size cars and USD/500.00 for SUV's and Van's will be required in addition to the estimated total for the rental.

FDW: An additional credit card approval of USD/100.00 for mini cars to full size cars and USD/200.00 for SUV's and Van's will be required in addition to the estimated total for the rental.

Accepted methods of payment for Deposits - Visa, Master Card, Amex and JCB.  
No Cash deposits accepted.

## **PAYMENTS**

The following are accepted for Payment - Debit cards, Visa, Master Card, Amex and JCB. Please note: We do not accept cash or travelers checks for any type of payment.

## **PAYMENT OF DAMAGES, DEDUCTIBLES, FINES AND CRANES:**

The following are accepted for payment - Debit cards, Visa, Master Card and Cash. American Express and JCB are Not accepted for such payments.

## **SHUTTLE**

After collecting your luggage, proceed to the Car Rental Area (outside baggage claim) where you will find the MEX Rent a Car booth. There, a uniformed MEX Rent a Car agent will arrange for the shuttle to pick you up. Our MEX Rent a Car shuttle is bright yellow with the MEX Rent a Car logo. For Major information please toll free at 1-866-496-2880.